

TSC AMIGO2

PROTECT AND IMPROVE YOUR INVESTMENT

ADVANTAGES & BENEFITS
Annual calibration
Peak performance with TSC Assist updates and upgrades
Electronics and firmware updates
Desktop acquisition and analysis software
Peace of mind, uninterrupted operations
Extend the warranty coverage on your Amigo2 (full service plan only)
Get priority repairs and technical support



Amigo2 service plans (ASP) are associated to specific instruments (serial number) and they offer you the peace of mind of knowing that your investment is well protected, functional, and up-to-date.

ANNUAL CALIBRATION

An annual calibration performed by Eddyfi Technologies guarantees its quality and is crucial to instrument precision.

ELECTRONICS & FIRMWARE UPDATES

We are constantly working to improve the efficiency and dependability of Amigo2. Every ASP includes all proprietary electronics updates. We also make sure that your firmware is up-to-date.

PREVENTIVE MAINTENANCE INSPECTION

This inspection covers 25 essential points of Amigo2's functionality, which prevents unforeseen failures and unnecessary down time. Includes internal mechanical and electronics tests, necessary cleaning, and part replacement according to the terms of the extended warranty (below).

COMPREHENSIVE EXTENDED WARRANTY

Full plans—only available upon instrument purchase. The extended warranty completely covers your Amigo2 for the duration of the plan. The warranty protects you from all failures arising from the normal use of the instrument. It also fully covers parts and labor in case of repairs.

ASSIST UPDATES AND UPGRADES

ASPs entitle you to all Assist updates and upgrades for the period of your plan. Enjoy the benefits of all the latest software features and improvements.

ASSIST DESKTOP SOFTWARE

The Assist desktop acquisition and analysis software is a powerful tool enabling in-depth remote acquisition and analysis of Amigo2 data directly on your computer. Analysis is free for units covered by a service plan.

PRIORITY REPAIR AND TECH SUPPORT

An Amigo2 protected by an ASP is always fast tracked. The typical turnaround from its delivery at Eddyfi offices is 48–72 business hours.

AVAILABLE PLANS

FULL PLAN	NUMBER
Amigo2 3-year plan	AMIGO2-ASP-FULL-N3

STANDARD PLANS	NUMBER
Amigo2 12-month plan	AMIGO2-ASP
Amigo2 3-year plan	AMIGO2-ASP-Y3
Amigo2 5-year plan	AMIGO2-ASP-Y5

Shipping and return shipping are at the customer's expense, and instruments to be calibrated must arrive at an Eddyfi Technologies service center within 30 days of the calibration due date.

The ASP's comprehensive extended warranty does not cover abuse, alteration, theft, loss, or unauthorized and/or unreasonable use of your Amigo2.

The information in this document is accurate as of its publication. Actual products may differ from those presented herein.

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2018-09-18

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**Eddyfi
Technologies**

Beyond current